



**ZIMBABWE REVENUE AUTHORITY
COMMISSIONER GENERAL**

WRITE TO:
THE COMMISSIONER GENERAL
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IN REPLY PLEASE QUOTE
NCB 17/2022

04 April, 2022.

TO: ALL BIDDERS



**ADDENDUM NO.1 TO ZIMRA TENDER NO NCB 17/2022 FOR THE SUPPLY, DELIVERY AND
INSTALLATION OF AN EMAIL SECURITY FOR ZIMRA.**

Query 1.

Item 18 on the technical specifications states that ZIMRA requires centralized management. Should the bidders quote for a separate management appliance? (recommended for simplified management & log correlation). If yes, does ZIMRA require a physical or virtual appliance?

Response 1.

Supplier to provide CISCO Security Management Physical Appliance SMA M395 - One (1) Appliance.

Query 2.

Item 8 on the technical specifications - Secure Email Phishing Defense will require the deployment of either a virtual on-prem appliance or a cloud-hosted sensor for additional email scanning. Should the bidders quote for cloud-hosted or virtual on-prem sensor deployments?

Response 2.

Lightweight on-premises sensor hosted on ZIMRA Virtual Machine (VM) – ZIMRA to provide the Hardware.

Query 3.

For questions 1 & 2 above, if virtual appliances are preferred, kindly confirm that ZIMRA will provide the hardware upon which these virtual appliances will run.

Response 3.

ZIMRA to provide the Hardware for Secure Email Phishing Defense, item 8 only.

Query 4.

Does ZIMRA prefer instructor-led training or on-demand self-paced training?

If instructor led, does ZIMRA require physical or virtual instructor-led training?

Response 4.

Instructor-led physical training

All other requirements including closing date remain unchanged as per the Bidding Document.

Yours Faithfully



T Shonhiwa (Mr.)

Director Procurement Management Unit

ZIMRA

