



## PUBLIC NOTICE

### AVOID THE RISK OF COVID-19 VIRUS

The Zimbabwe Revenue Authority (ZIMRA) hereby wishes its valued clients to stay healthy and cautious by reducing visits to ZIMRA offices this season of COVID 19 virus outbreak. As a mitigating measure against the spread of COVID-19 virus, clients are encouraged to access, utilise the available ZIMRA **e-service** facilities on ([www.efiling.zimra.co.zw](http://www.efiling.zimra.co.zw)) and reduce the risks associated with travelling or handling manual tax submissions. Did You Know that, with ZIMRA e-service platform you can do:

1. Online registration in order to obtain a ZIMRA Business Partner Number (BP)
2. Online Submission of Tax Returns (currently Income Tax, PAYE, Value Added Tax, and Capital Gains Tax)
3. Online application for Tax Clearances (ITF263)
4. Online verification and validation of existing Tax Clearances (ITF263)
5. Viewing of Taxpayers' Accounts Status and Balances.
6. Online updating of information (submission of REV2 Form)

In exceptional cases where:

- a) Submission of Tax Returns **has failed** to go through ZIMRA e-services platform
- b) Submission relating to **ITF12B (QPDs), ITF16, or Withholding Taxes [REV5 Forms]**

Clients are advised to scan and email completed copies of the failed tax return/form, ITF12B (QPDs), ITF16, or Withholding Taxes [REV5 Forms] using the applicable/relevant email address selected from the list below:

Station	Tax Head	E-mail address
Greater Harare LCO Clients	VAT	VATLCOreturn@zimra.co.zw
	PAYE	PAYELCOreturn@zimra.co.zw
	Withholding Taxes	WHTLCOreturn@zimra.co.zw
	Income Taxes	INCOMETAXLCOreturn@zimra.co.zw
Greater Harare MCO Clients	VAT	VATMCOreturn@zimra.co.zw
	PAYE	PAYEMCOreturn@zimra.co.zw
	Withholding Taxes	WHTMCOreturn@zimra.co.zw
	Income Taxes	INCOMETAXMCOreturn@zimra.co.zw
Region 1 Harare Environs/ Small Clients	VAT	VATSCOreturn@zimra.co.zw
	PAYE	PAYESCOreturn@zimra.co.zw
	Withholding Taxes	WHTSCOreturn@zimra.co.zw
	Income Taxes	INCOMETAXSCOreturn@zimra.co.zw
Bulawayo	All Tax Heads	bulawayoreturn@zimra.co.zw
Victoria Falls	All Tax Heads	vicfallsreturn@zimra.co.zw
Hwange	All Tax Heads	hwangereturn@zimra.co.zw
Gwanda	All Tax Heads	gwandareturn@zimra.co.zw
Beitbridge	All Tax Heads	beitbridgereturn@zimra.co.zw
Masvingo	All Tax Heads	masvingoreturn@zimra.co.zw
Mutare	All Tax Heads	mutarereturn@zimra.co.zw
Gweru	All Tax Heads	gwerureturn@zimra.co.zw
Chiredzi	All Tax Heads	chiredzireturn@zimra.co.zw
Zvishavane	All Tax Heads	zvishavanereturn@zimra.co.zw
Chipinge	All Tax Heads	chipingereturn@zimra.co.zw
Rusape	All Tax Heads	rusapereturn@zimra.co.zw
Kwekwe	All Tax Heads	kwekwereturn@zimra.co.zw
Kadoma	All Tax Heads	kadomareturn@zimra.co.zw
Chinhoyi	All Tax Heads	chinhoyireturn@zimra.co.zw
Kariba	All Tax Heads	karibareturn@zimra.co.zw
Marondera	All Tax Heads	maronderareturn@zimra.co.zw
Bindura	All Tax Heads	bindurareturn@zimra.co.zw

Clients are reminded to check the email address of the station they usually submit their returns and submit their **accurate tax returns** as well as remitting **all their payments** through their respective banks. For ZIMRA bank details, please visit the ZIMRA website [www.zimra.co.zw](http://www.zimra.co.zw).

In the event that you need to physically access any ZIMRA office, further guidance will be provided. For any **queries or correspondences**, don't hesitate to contact the below listed managers in your respective stations OR

regions as follows:

REGION	TELEPHONE	E-MAIL
Large & Medium Clients:	Ms. P. Dzangare – 0712424729 Ms. J. Sibanda - 0772172518 Mr. Matarutse - 0712406809 Mrs. K. Furayi - 0712617643 Mrs. R. Tarinda - 0712624292	<a href="mailto:GreaterHarareManagers@zimra.co.zw">GreaterHarareManagers@zimra.co.zw</a>
Small Clients: (Harare)  Kariba Chinhoyi Marondera	Mrs. R. Sandada - 0712 424728 Mrs. T. Matsangura - 0772328201 Ms. L. Mkabeta - 0712617646 Mr. B. Lembacharu - 0772126940 Mrs. J. Muzhandu - 0772277358 Mrs. C. Nyaungwa – 0772404088 Mr. J.J Chiwara – 0772308004 Mr E. Maningi- 0772421935 Ms. C. Murauro- 0712617706	<a href="mailto:Region1EnvironsManagers@zimra.co.zw">Region1EnvironsManagers@zimra.co.zw</a>
Region 2:	Mrs. I. Tawonezvi – 0772297621 Mrs. C. Kanjoma- 0712424750 Mrs. N. Gumbo – 0772601197 Mrs. T. Mathibela – 0712617660	<a href="mailto:domestictaxesregion2managers@zimra.co.zw">domestictaxesregion2managers@zimra.co.zw</a>
Region 3:	Mrs. C. Tapfuma - 0772277663 Mr. S. Ncube - 0772413783 Mrs. A. Sithole - 0772153640	<a href="mailto:regionthreedomestictaxemanagers@zimra.co.zw">regionthreedomestictaxemanagers@zimra.co.zw</a>

## Public Notice Number 18 of 2020

*My Taxes - My Duties - Building My Zimbabwe!*



"We are here to serve"

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