

PUBLIC NOTICE

EXCISE & SPECIAL SURTAX RETURN SUBMISSION AND PAYMENT

The Commissioner of Customs & Excise hereby reminds all Airtime Operators, Spirit Rebate Users, Excise Manufacturers and Manufacturers of Beverages containing added sugar, that returns and payment of duty and special surtax are due on the following dates:

Airtime Operators	Spirit Rebate Users	1. Excise Manufacturers 2. Manufacturers of Beverages containing Added Sugar
10 th day of the month following the month to which the return relates.	14 th day of the month following the month of removal from licensed premises.	15 th day of the month following the month of removal from licensed premises.

1. HOW TO SUBMIT THE DUE RETURN

Clients are advised to scan and email the completed return using the applicable/relevant email address selected from the list below. Please note payment should be done through submission of a bill of entry (Form 21).

	Station	Email address
1.	BULAWAYO	Excisereturnsbulawayo@zimra.co.zw
2.	CHIREDDZI	Excisereturnschiredzi@zimra.co.zw
3.	HARARE	Excisereturnsharare@zimra.co.zw
4.	MUTARE	Excisereturnsmutare@zimra.co.zw
5.	VICTORIA FALLS	Excisereturnsvictoriafalls@zimra.co.zw

2. OUTSTANDING RETURNS AND DEBTS

Clients who are in arrears with regards to excise and special surtax returns and/or payments are required to settle the amounts forthwith. ZIMRA urges its valued clients to file their returns and pay taxes due on time and in full to avoid penalty, interest, or possible suspension or cancellation of the licence.

My Taxes, My Duties: Building My Zimbabwe

Public Notice No 03 of 2026, published on 06/01/2026

Get in touch with us on our Contact Centre
Toll free number 585 / for netone 08010271
WhatsApp 0782 729 862
Email contactcentre@zimra.co.zw

we are here to serve



www.zimra.co.zw