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## PUBLIC NOTICE: EXTENSION OF THE RENEWAL PERIOD OF CLEARING AGENTS' LICENSES FOR 2025

The Zimbabwe Revenue Authority (ZIMRA) wishes to advise all registered Customs Clearing Agents that the period for applications' renewal of clearing agents' licenses for the year 2025 has been extended to **30 November 2024**. The extension has been necessitated by the need to recover the time lost due to challenges experienced in ASYCUDA when new features to the Clearing Agent Module were deployed.

Kindly continue to share the challenges that you may be facing as you do the renewal process so that the issues are looked into promptly. A screen shot showing the error message should be sent to [AgentsBondsNational@zimra.co.zw](mailto:AgentsBondsNational@zimra.co.zw)

The **Agents Bond National Team** will be available to assist where challenges are encountered. Queries should be forwarded to the group email address [AgentsBondsNational@zimra.co.zw](mailto:AgentsBondsNational@zimra.co.zw) or through phone to the individuals listed below.

### Contact Numbers:

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*My Taxes, My Duties: Building My Zimbabwe*  
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