



PUBLIC NOTICE: FOLLOW UP ON OUTSTANDING TAX RETURNS AND PAYMENTS

The Zimbabwe Revenue Authority (ZIMRA) has noted with concern that some taxpayers have outstanding tax returns and / or payments in the TaRMS system. To address this issue, ZIMRA has initiated taxpayer visits, phone calls, and audits blitz being conducted and aimed at engaging taxpayers directly. This approach is intended to enforce taxpayers to submit returns and to make payments of all outstanding tax obligations. Penalties and interest will be charged on the following:

1. Late return submission
2. Late payment of tax
3. Where there is payment but returns still outstanding and the money is sitting in taxpayer's single account
4. The rationale behind such visits is to foster compliance and ensure that all taxable income is reported accurately.

Voluntary Disclosure

ZIMRA is urging all taxpayers to review their financial affairs thoroughly and where there is under declaration, a voluntary disclosure should be done forthwith and amend return in the system. This includes checking for any income that may have been omitted from previously submitted tax returns, as well as identifying any tax returns that were never filed. The authority emphasizes the importance of voluntary disclosures, which allow taxpayers to correct past mistakes before being contacted by ZIMRA.

Submission of tax returns

- Tax returns are filed online through the Self-Service Portal (SSP) on mytaxselfservice.zimra.co.zw
- The system automatically charges penalties on all outstanding returns, hence the need to file returns on or before the due dates
- Taxpayers encountering return submission challenges can visit ZIMRA self-service kiosks or the nearest ZIMRA offices for assistance.

Payment of outstanding tax

- Taxpayers are encouraged to pay taxes on or before the due dates and in full. Taxpayers can make payments into the ZIMRA Bank Account by way of Cash deposits and bank transfers through their linked bank accounts.
- Taxpayers with overdue debts can apply for payment plans on the aggregate debt that is on total US\$ and ZWG in TaRMS.

My Taxes, My Duties: Building My Zimbabwe

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