



PUBLIC NOTICE

VALIDITY OF TAX CLEARANCE CERTIFICATES OVERLAPPING DECEMBER 2023 AND ISSUED IN SAP TRM SYSTEM THROUGH E-SERVICES

The Zimbabwe Revenue Authority (ZIMRA) would like to advise all taxpayers and the public that with effect from 1 January 2024 all BP number-based tax clearance certificates that were issued in SAP system or through E-services, which were overlapping beyond December 2023, are no longer valid regardless of the expiry date indicated on the tax clearance certificate. **TIN**-based Tax Clearance certificates for 2024 are being issued automatically to compliant taxpayers registered in TaRMS.

1. TaRMS Tax Clearance Security features

- a. ZIMRA logo
- b. Name of Issuing Organisation: Zimbabwe Revenue Authority
- c. Heading: Tax Clearance Certificate ITF263
- d. Comment: Your Tax position is Satisfactory. No tax should be withheld
- e. Validity Period: Date From-Date To:
- f. TIN:
- g. Taxpayer Name:
- h. Trade Name (if any):
- i. Clearance issued on: Date and Time
- j. Authentication Code: *System Generated*
- k. Authentication Link: *System Generated*
- l. QR Code: *System generated*

2. Validation of TaRMS generated tax clearances

Taxpayers are advised to always validate and authenticate any provided Tax Clearance Certificate (ITF263) before accepting them through the TaRMS Self-service portal mytaxselfservice.zimra.co.zw by:

- a. Click: **mytaxselfservice.zimra.co.zw**
- b. Click: **Verify Tax Clearance Certificate**
- c. Scan the QR code that is on the Tax Clearance Certificate, OR
- d. In the fields that pop up, enter the TIN and the authentication code that is shown on the tax clearance, and click **Verify**
- e. The validation results are shown, and where the tax clearance is not authentic, the following message appears:

The tax Clearance certificate **is not found**.

3. Accessing the Tax Clearance in TaRMS:

Taxpayers are also reminded that to access ITF263 on TaRMS, they should satisfy the following:

- a. Taxpayers already in the ZIMRA database should have claimed the Taxpayer Identity Number, TIN, and registered in TaRMS through the Self Service Portal (SSP).
- b. Taxpayer should be up to date with returns filing
- c. Taxpayer should be up to date with all payments for all tax types, for example, VAT, Income Tax, PAYE, Royalties, Withholding Taxes, Presumptive Taxes.
- d. VAT registered operators should ensure that all their points of sale are installed with upgraded Fiscal Devices which are compatible and interfaced with the ZIMRA Fiscalisation Data Management System(FDMS)

VAT Registered Taxpayers (Operators) are also reminded to utilize **Virtual Fiscalisation Applications** such as Server-to-Server interface or upgrade Fiscal Devices to be compatible with the ZIMRA FDMS systems and ensure that all issued **Fiscal Tax Invoice, Receipts, Debit and Credit Notes** are displaying:

- a) **TIN and VAT numbers generated from TaRMS** for both the buyer and the seller
- b) Verifiable using **QR Codes** and **Authentication Codes** generated from **FDMS**
- c) **Brief explanation of the circumstances** giving rise to the issuing of the credit note

For any queries, contact the ZIMRA **Contact Centre** or **nearest ZIMRA Office**. See below details.

My Taxes, My Duties: Building My Zimbabwe!!

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