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ISSUANCE OF 2024 TAX CLEARANCE CERTIFICATES IN THE TaRMS SYSTEM FOR UP TO DATE TAXPAYERS

The Commissioner of Taxes wishes to advise all taxpayers and the general public that the 2024 Tax Clearance Certificates (ITF263) will be automatically issued to compliant taxpayers from the 27th December 2023.

ZIMRA has noted with concern non-submission of returns by most taxpayers who paid their PAYE, Royalties and Withholding Tax for November 2023. Non compliers will not be legible for Tax Clearance Certificates which are automatically issued by TaRMS.

If you are encountering return submission challenges, please visit ZIMRA kiosks or your nearest ZIMRA office.

All taxpayers need to ensure that the following are met in order to get their Tax Clearance Certificates;

- ✓ Taxpayers already in the ZIMRA database should have claimed the Taxpayer Identity Number, TIN, and registered in TaRMS through the Self Service Portal (SSP).
- ✓ Taxpayer should be up to date with returns filing
- ✓ Taxpayer should be up to date with all payments that is **VAT, Income Tax, Royalties, Withholding Taxes and Presumptive Tax.**
- ✓ VAT registered operators should ensure that all their points of sale are installed with upgraded Fiscal Devices which are **compatible and interfaced with the ZIMRA Fiscalisation Data Management System(FDMS)**

Please note that ZIMRA is raising **estimated assessments** for all outstanding returns without further communication to that effect.

Taxpayers should stop using for Domestic Taxes payments any other account except **Single Account** within the bank of their choice. SAP TRM is no longer used.

NB: The ITF 12B which was being submitted manually in the old system has now been uploaded in TaRMS as mentioned in **Public Notice No 90**. Taxpayers should complete and submit the ITF12B in TaRMS and pay QPDs through the Single Account.

For any queries contact the nearest ZIMRA Office or the ZIMRA Contact Centre. See below details.

My Taxes, My Duties: Building My Zimbabwe!!

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