



PUBLIC NOTICE: RETURN SUBMISSION AND PAYMENTS IN THE NEW SYSTEM (Tax Revenue Management System)

The Commissioner of Taxes hereby advises all valued clients that with effect from Friday 1 December 2023, return submission and payments will no longer be done in the SAP TRM. From that day, going forward, return submission and payments will now be done in the new **Tax Revenue Management System (TaRMS)**.

As advised in previous public notices regarding the new Tax and Revenue Management System, taxpayers are further advised as follows;

1. No payment will be recognised without a corresponding return.
2. Funds in the single account require a **Tax Return** for the respective tax obligation so that it can be recognised and posted to the taxpayer's TaRMS account. This means that tax payments into the Single account should always be immediately followed by the submission of a tax return for the tax obligation being settled.
3. Payments not supported by filing of tax returns will remain in the single account until a return has been submitted and will not be recognised as tax payment until a return is filed.
4. Avoid unnecessary penalties for late payments by filing return and payment timeously.

Clients are reminded that Tax clearance certificates for 2024 will be issued in TaRMS with new features.

ZIMRA would like to appreciate all Taxpayers and the Public for their patience with the Authority during this transition period. All taxpayers are encouraged to contact their nearest ZIMRA Offices should they face challenges or get in touch with the ZIMRA Contact Centre on the details provided below.

My Taxes, My Duties: Building My Zimbabwe!!

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