

## **PUBLIC NOTICE: TaRMS REGISTRATION**

The Zimbabwe Revenue Authority (ZIMRA) has noted with concern that our valued taxpayers are being charged a fee for the TaRMS onboarding process by some individuals. In light of the above, ZIMRA wishes to advise its taxpayers, any person who intends to register, and the public in general that registration on TaRMS is for free through the Self Service Platform(SSP). Taxpayers are therefore encouraged to complete the TaRMS registration process on their own by following the instructions below:

- a. Visit the official Self-Service Portal – SSP at **mytaxselfservice.zimra.co.zw**
- b. Create an SSP user account by clicking on the "Sign Up" hyperlink and follow the steps to get your Username and Password.
- c. Log into the system using your username and password and follow the steps as directed.
- d. If you are an existing taxpayer with BP number, click on the "Register with an Existing BP Number" hyperlink and follow the instructions.
- e. If you are a new taxpayer, choose the appropriate option from "Register as an Individual" or "Register as an Organisation" or "Register as a Representative of a Deceased Taxpayer" and follow the steps.
- f. Select your preferred bank to link to the ZIMRA Single Account located in that bank. Note that, you should be an account holder in that bank to facilitate tax transactions.

Taxpayers who require assistance on TaRMS registration can visit self-service kiosks located at the following ZIMRA stations for help by ZIMRA officials:

- Kurima House, Mutare ZIMRE House, Masvingo ZIMRE House, Gweru, Mhlahlandlela & Gwanda and any nearest ZIMRA office.

For quick resolution of TaRMS registration queries clients are encouraged to email the TaRMS Queries Desk on **TaRMSQueriesDesk@zimra.co.zw** or get in touch with the ZIMRA Contact Center on the details provided below.

Also, note that ZIMRA will publicize approved Registered Agents with effect from 24 November 2023 on its Website.

*My Taxes, My Duties: Building My Zimbabwe!!*

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