



ISSUANCE OF TAX CLEARANCES

The Zimbabwe Revenue Authority (ZIMRA) would like to inform all taxpayers that Tax Clearance Certificates (ITF263s) will be issued to compliant taxpayers and accessible only through Tax and Revenue Management System (TaRMS) with effect from 1 January 2024.

Taxpayers are therefore reminded that to obtain their ITF263, they should satisfy the following:

1. Taxpayers already in ZIMRA master data base should have claimed the TIN and register in TaRMS through the Self Service Portal (SSP). The ITF263 for the duly registered taxpayers will be automatically accessible through SSP.
2. For a taxpayer who have never been issued with a Business Partner number, such taxpayers are required to register in TaRMS in order to access Tax Clearances.
3. Taxpayers who are VAT registered are required to have interfaced with ZIMRA Fiscalisation Data Management System (FDMS) before the Tax Clearance can be accessed.
4. All taxpayers are required to be upto date with their tax obligations which include payment of tax and returns submission.

Note:

- i. The VAT registered operators should ensure that all points of sale operated by the Registered Operator are installed with upgraded Fiscal Devices which are compatible and interfaced with the ZIMRA FDMS.
- ii. On-boarding into TaRMS by taxpayers who had BP numbers prior to 12th October 2023 is currently in progress, and should be completed by **15th November 2023** to allow smooth migration of transaction data from the current system to TaRMS.
- iii. ZIMRA Internet Kiosks are opening from **8.00am to 8.00pm** to facilitate those who want to register except the **Bulawayo Kiosk which closes at 5.00pm**
- iv. Taxpayers are urged to use the E-Taxes and E-Services platforms to submit all their returns up to the 27th of November 2023, after which these two platforms will be shutdown to allow migration to TaRMS. All facilities will be offered in TaRMS from 1 December 2023.

All Taxpayers are encouraged to contact their nearest ZIMRA Offices should they face registration or ITF 263 issuance challenges. Taxpayers can also get in touch with the ZIMRA Contact Center as detailed below.

My Taxes, My Duties: Building My Zimbabwe!!

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