



PUBLIC NOTICE: TaRMS Go-Live

The Zimbabwe Revenue Authority (ZIMRA) would like to advise all Taxpayers that migration of taxpayer master data to the New Tax and Revenue Management System (TaRMS) has been successful and the system is now functional. This means that the system is now open to the public. As advised in previous public notices regarding the new Tax and Revenue Management System, taxpayers are further advised as follows;

1. Existing Taxpayer (Taxpayers with BP Numbers)

- Existing Taxpayers can access their TIN through the self-service portal by using their current BP Number.
- All Taxpayers are expected to, and can now create their user accounts on the Self-Service-Portal (SSP).

2. New Registrations (Taxpayers without BP Numbers)

- New Taxpayer Registration is now possible and open to the public in TaRMS.
- New Taxpayers will be allocated a TIN upon registration through the Self Service Portal (SSP). **NO NEW REGISTRATIONS SHALL BE ACCEPTED THROUGH THE OLD e-SERVICES platform.**
- There shall be **NO** Manual taxpayer registrations from now onwards.

3. Filing of Tax Returns and Payments

Filing of Tax Returns and payment of taxes shall continue in the old system (SAP and e-Services) **until 28 October 2023**. Further information on filing of tax returns and payment procedures after 28 October 2023 will be communicated to all taxpayers and the public in due course.

4. To get started, follow the instructions below:

- Visit the official Self Service Portal – SSP at mytaxselfservice.zimra.co.zw
- Create an SSP user account by clicking on the "**Sign Up**" hyperlink and follow the steps to get your Username and Password.
- Log into the system using your username and password and follow the steps as directed.
- If you are an existing taxpayer, click on the "**Register with an Existing BP Number**" hyperlink and follow the instructions.
- If you are a new taxpayer, choose the appropriate option from "**Register as an Individual**" or "**Register as an Organisation**" or "**Register as a Representative of a Deceased Taxpayer**" and follow the steps.
- Select your preferred bank to link to the ZIMRA Single Account located of that bank. Note that, you should be an account holder of that bank to facilitate tax transactions.

ZIMRA would like to appreciate all Taxpayers and the Public for their patience with the Authority during this transition period. All Taxpayers are encouraged to contact their nearest ZIMRA Offices should they face challenges or get in touch with the ZIMRA Contact Center on the details provided below.

My Taxes, My Duties: Building My Zimbabwe!!

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www.zimra.co.zw



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